

## Queensland Department of Justice and Attorney-General

### Framework for consultation

#### **Introduction**

- Introduce consultants, discuss purpose, confidentiality, define ground rules for focus group

#### **Current state**

- What are the most valuable services and functions performed and what are the indicators of this value?
  - What should be retained?
  - What should be changed?
  - What should be added?

#### **Future state**

- What reputation should the new tribunal try to build?
  - What should it be known for?
  - What are the value creation opportunities?
- What are the critical services and functions which need to be delivered by the tribunal?
- What will be the key capabilities required in the new tribunal to deliver these services and functions?
- How should the tribunal be organised to deliver on its services and functions?
  - What would be an appropriate organisational structure?
- What are the critical issues that need immediate attention for the tribunal?
- What other comments or advice would help contribute to the success of the new tribunal?

#### **Other comments**

#### **Thank you and Close**

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